



*Panchayati Raj & Drinking Water Department
Government of Odisha*

TENDER DOCUMENT

For

**Selection for Human Resource Service Provider
Agency to place manpower for DPMU & BPMU
under Rural Housing Scheme in
ANGUL**

Important Dates

1. *Pre-bid meeting of intending bidders: - 12.11.2021 at 11.00 PM in the DRDA, Angul Conference hall.*
2. *Last date for submission of RFP Documents: 24.11.2021 up to 5 P.M.*
3. *Opening of RFP documents : 25.11.2021, at 11.30 A.M.(Technical Bid)*
4. *Opening of RFP documents : 25.11.2021, after Technical bid (Financial Bid)*

**DISTRICT RURAL DEVELOPMENT AGENCY (DRDA),
ANGUL**

General Instructions for the Bidders

1. FACT SHEETS:

THIS FACT SHEET COMPRISES IMPORTANT FACTUAL DATA ON THE RFP FOR QUICK REFERENCE OF THE BIDDER RELATING TO SELECTION OF HR SERVICE PROVIDER AGENCY FOR DPMU & BPMU UNDER RURAL HOUSING SCHEME IN THE DISTRICT.

Clause Reference	Topic
Method of Selection	Quality and Cost Based Selection (QCBS) method shall be used to select the Human Resource Providing Agency (HRSPA) for providing staffs as per the details annexed in the DPMU & BPMU of the District under Rural Housing Scheme. The Bidder has to submit the bid in two separate sealed envelopes marked Technical & Price bid. All the bidders will be evaluated on the basis of pre-qualification criteria. Technical evaluation will be done for only those bidders who satisfy all the pre-qualification criteria. Price bid of only those bidders shall be opened who qualify in Technical Bid. Technically qualified bidder, who quotes the least price, will be selected as Service Provider for the assignment. Consortium is not allowed.
Tender Fee	RFP can be Downloaded from the district administration website. The bidders are required to submit the non-refundable document fee of ₹ 6000/- (Rupees Six Thousand) only in shape of Account Payee Demand Draft in favour of the Project Director, DRDA Angul, payable at Angul from any of the Scheduled Commercial Bank along with the Proposal.
Earnest Money Deposit (EMD)	Earnest Money Deposit of amount ₹ 50,000/- (Rupees Fifty Thousand) only in shape of minimum 2 years Fixed Deposit/ Term Deposit/ Postal Deposit & National Savings Certificate duly pledged in favour of the Project Director, DRDA Angul , from any Scheduled Commercial Bank must accompany with the technical bid.
Scope of Work	Selected Service Provider is expected to implement and execute a MOU with DRDA Angul for a period of 01 year initially and extendable upto 31.03.2023 on satisfactory performance and as per the instruction of Govt. in PR & DW Department from time to time.
Project Timeline	01 year initially and extendable upto 31.03.2023 as per the timeline prescribed by Panchayati Raj & DW Department.
Language of Bid	The proposal should be prepared by the Bidder in English language only.
Currency of the Bid	The bidder should quote price in Indian Rupees only. The offered price must be exclusive of taxes and duties. The taxes as appropriate & applicable would be paid at the prevalent rates.
Validity Period	Proposals/ Bids must remain valid minimum for 180 days after the submission date.
Bid to be Submitted to	The proposal must be submitted to: O/O Project Director, DRDA Angul, inside Collector's Office Campus, Angul Town, Angul, Odisha, Pin-759122 through registered post or speed post only. The tender paper, technical bid, tender fees and EMD shall be put in a sealed envelope with superscription as " Technical Bid ". The price bid shall be put in a separate sealed envelope with superscription as " Price Bid ". Both the envelopes shall be put in a separate envelope with superscription as " Proposal for Selection of Resource Providing Agency for supply of manpower for DPMU & BPMU under Rural Housing scheme in Angul District ".

2. PROPOSAL

Sealed tenders are invited from eligible, reputed and qualified organizations for the assignment as defined under the Terms of Reference section. This invitation to bid is open to all Bidders meeting the minimum eligibility criteria as mentioned in subsequent section of this RFP Document.

3. BACKGROUND INFORMATION

The District Rural Development Agency (DRDA) is set up by the Government of Odisha to oversee the planning, implementation and monitoring of programmes meant for the development of rural areas under the jurisdiction of Angul district. It invites TOR for expression of interest to provide manpower under Rural Housing Scheme to be engaged in DPMU & BPMU of the District on behalf of Panchayati Raj & Drinking Water Department, Govt of Odisha. The DRDA, Angul proposes to engage service of qualified and experienced resource providing agency on outsourced basis. The Requirement for the outsourced staff is to continuously manage and monitor the implementation of Rural Housing Scheme in the District & Blocks.

4. INSTRUCTION TO BIDDER

4.1. General

- a) While sincere effort has been made to provide comprehensive and accurate background information, requirements and specifications, Bidders must form their own conclusions about the support needed to meet the requirements based on their past experience.
- b) All information supplied by Bidders may be treated as contractually binding on the Bidders, on successful award of the assignment by the DRDA on behalf Panchayati Raj & Drinking Department.
- c) No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by the Project Director, DRDA, Angul on behalf of the Panchayati Raj & Drinking Water Department, Govt of Odisha. Any notification of preferred bidder status by the DRDA, Angul or Panchayati Raj & Drinking Water Department shall not give rise to any enforceable rights by the Bidder. The Project Director, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department may cancel this procurement at any time prior to a formal written contract being executed.

4.2. Pre-Bid Meeting

- i. The Pre-Bid meeting will only be arranged on request of the bidders who can raise the request by 11.11.2021 upto 3.00 PM via email to this office email id: - ori-dangul@nic.in, drdaangul@gmail.com. Again the same will arranged based on the genuine request only. If arranged the Bidders' designated representatives are invited to attend the Pre-Bid meeting at their own cost, which will take place at DRDA Angul 12.11.2021 at 11.00 AM in the conference hall of the DRDA, Angul.
- ii. The purpose of the meetings will be to clarify issues and to answer questions on any matter that may be raised at that stage.
- iii. The prospective bidders are requested, to submit any queries in format Form 13 in advance to reach Project Director, DRDA Angul on or before 03.00 PM on 11.11.2021 through e-mail of DRDA, Angul (ori-dangul@nic.in, drdaangul@gmail.com) only as it may not be practicable at the Pre-Bid meeting to answer all questions instantly. Any requests for

clarifications received after the indicated date and time may not be entertained by the DRDA, Angul.

- iv. The Committee notified by Project Director, DRDA, Angul will endeavor to provide timely response to all queries. However, DRDA, Angul neither makes representation or warranty as to the completeness or accuracy of any response made in good faith, nor does the agency undertake to answer all the queries that have been posed by the bidders.
- v. At any time prior to the last date for receipt of bids, Project Director, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender document by a corrigendum.
- vi. The corrigendum (if any) & clarifications to the queries from all bidders will be posted on District administration website i.e. www.angul.nic.in.
- vii. Any such corrigendum shall be deemed to be incorporated into this Tender.
- viii. In order to provide prospective Bidders reasonable time for taking the corrigendum into account, Project Director, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department may, at its discretion, extend the last date for the receipt of Proposals.

4.3. Compliant Proposals/ Completeness of Tender Paper

- i. Submission of the bid shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications.
- ii. Failure to comply with the requirements of this paragraph or any clause of the RFP may render non-compliant and the proposal may be rejected. Bidders must:
 - include all documentation specified in this RFP;
 - Follow the format prescribed in this RFP and respond to each element in the order as set out in this RFP.
 - Comply with all requirements as set out within this RFP.

4.4. Key Requirements of the Bid

4.4.1. Right to Terminate the Process

- i. Project Director, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department may terminate the Tender process at any time and without assigning any reason thereof. Project Director, DRDA, Angul or Panchayati Raj & Drinking Water Department makes no commitments, express or implied, that this process will result in a business transaction with anyone.
- ii. The submission of Tender paper does not constitute an offer by Project Director, DRDA, Angul or Panchayati Raj & DW Department. The bidder's participation in this process may result in selecting the bidder to engage towards execution of the contract.

4.4.2. Cost of Tender Paper

- i. Tender document can only be downloaded from the District website www.angul.nic.in. The bidders are required to submit the non-refundable tender document Fee of ₹ 6,000/- (**Rupees Six Thousand**) only in shape of an Account Payee Demand Draft in favour of "**Project Director, DRDA, Angul**" and payable at Angul from any Scheduled commercial bank along with the Tender Paper. Proposals received without or with inadequate fees shall be rejected. Bid documents without Tender Paper Cost are liable for rejection.

4.4.3. Earnest Money Deposit (EMD)

- a) Bidders shall submit, along with their Technical Bids, EMD of ₹ 50,000/- (Rupee Fifty Thousand) only in the shape of **minimum 2 years Fixed Deposit/ Term Deposit/ Postal Deposit & National Savings Certificate duly pledged in favour of the Project Director, DRDA Angul**, from any Scheduled Commercial bank.
- b) EMD of all unsuccessful bidders would be refunded by the DRDA, Angul within 180 days of the bidder being notified as being unsuccessful. The EMD, for the amount mentioned above, of successful bidder would be kept as part of Performance Guarantee till acceptance of final deliverable.
- c) The EMD amount is interest free and will be refundable to the unsuccessful bidders without any accrued interest on it.
- d) The tender paper submitted without EMD, mentioned above, will be summarily rejected.
- e) The EMD may be forfeited:
- If a bidder withdraws its bid during the period of bid validity.
 - In case of a successful bidder, if the bidder fails to sign the contract in accordance with this tender paper.
 - If found to have a record of poor performance such as having abandoned work, having been black-listed, having inordinately delayed completion and having faced Commercial failures etc.

4.4.4. Performance Bank Guarantee

- Bank Guarantee in the prescribed format [Form 12] in favor of the Project Director, DRDA, Angul shall be submitted by the successful bidder equivalent to 5% of the total quoted amount before execution of the agreement.
- The Bank guarantee shall be valid for a period of 18 months from the date of intimation to the selected bidder for execution of the agreement.
- Agreement shall be executed on confirmation of the Performance Bank Guarantee from the Concerned Bank.



4.4.5. Submission of Proposals

- a) The bidders shall submit their tender paper as per the format given in this tender paper in the following manner
 - Technical Bid [Form 1 to Form 8] - in first envelope [Tender Paper, Technical Bid, EMD, Cost of Tender Paper]
 - Price Bid [Form 9, 10 & 11] - in second envelope
- b) The response to Technical Bid and Price Bid (As mentioned in previous paragraph) should be covered in separate sealed envelopes super-scribing "Technical Bid" and "Price Bid" respectively.
- c) Please Note that Prices shall not be indicated in the Technical Bid but shall only be indicated in the Price Bid.
- d) The two envelopes containing copies of Technical Bid and Price Bid shall be put in another single big sealed envelope clearly marked "Proposal for Selection of Resource Providing Agency for supply of manpower for DPMU & BPMU under Rural Housing scheme in Angul District".
- e) The outer envelope thus prepared shall also indicate clearly the name, address, telephone number, e-mail ID and fax number of the bidder.
- f) All the pages of the tender paper must be sequentially numbered and must contain the list of contents with page numbers. Any deficiency in the documentation may result in the rejection of bid.
- g) The original bid shall be prepared in indelible ink. It shall contain no interlineations or overwriting, except as necessary to correct errors made by the bidder itself. Any such corrections must be initialed by the person (or persons) who sign(s) the tender paper.
- h) All pages of the bid shall be initialed and stamped by the person or persons who sign the bid.

4.4.6. Authentication of Bids

The tender paper shall be accompanied by a power-of-attorney in the name of the signatory of the proposal who can bind the Firm/ Company.

4.5. Preparation and Submission of Tender Paper

4.5.1. Preparation Costs

The bidder shall be responsible for all costs incurred in connection with participation in the tender process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/ discussions/ presentations, preparation of tender paper, in providing any additional information required by the Panchayati Raj & Drinking Water Department to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. DRDA, Angul or Panchayati Raj & Drinking Water Department will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

4.5.2. Language

The Proposal shall be filled by the Bidder in English language only. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Bidders. For purposes of interpretation of the Proposal, the English translation shall govern.

4.5.3. Venue & Deadline for Submission of Tender Paper

Proposals, in its complete form in all respects as specified in the tender paper, must be submitted on or before the last date and time of submission of bid as mentioned on the cover page of the tender paper at the address specified below through registered post/speed post [Indian Post] only. No other way of submission of tender paper including submission through courier shall be considered. DRDA, Angul shall not be responsible for any postal delay.

The bid along with documents may be submitted the Project Director, DRDA Angul:

Last Date & Time of Submission: 24.11.2021 through registered / speed post only.

4.5.4. Late Bids

- a) *Bids received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained and shall be returned unopened.*
- b) *The bids submitted by telex/ telegram/ fax/ e-mail etc. shall not be considered. No correspondence will be entertained on this matter.*
- c) *DRDA, Angul shall not be responsible for any postal delay or non-receipt/ non-delivery of the documents. No further correspondence on the subject will be entertained.*
- d) *Project Director, DRDA, Angul reserves the right to modify and amend any of the above-stipulated condition/criterion depending upon project priorities vis-à-vis urgent commitments. Such amendments shall be hosted in the district administration website www.angul.nic.in and shall be published in the same newspaper in which the tender call notice is published.*

4.6. Evaluation Process

- a) *Project Director, DRDA, Angul has constituted a Tender Evaluation Committee [Tender Committee] to evaluate the responses of the bidders.*
- b) *The Tender Evaluation Committee constituted by the Project Director, DRDA, Angul shall evaluate the tender papers and all supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence as specified in clause – 5.1 of tender paper may lead to rejection.*

- c) *The decision of the Committee in the evaluation of tender papers shall be final. No correspondence will be entertained outside the process of negotiation/ discussion with the Committee.*
- d) *The Committee may ask for meetings with the Bidders to seek clarifications on their proposals*
- e) *The Committee reserves the right to reject any or all proposals on the basis of any deviations.*
- f) *Each of the tender paper shall be evaluated as per the criteria and requirements specified in this tender paper.*

4.6.1. Tender Opening

The Bids submitted up to the stipulated last date and time as mentioned on the cover page will be opened on scheduled date and time by the tender committee, in the presence of the Bidders or their authorized representatives, who may be present at the time of opening. The representatives of the bidders are advised to carry the identity card or a letter of authority from the tendering firms to identify their bona fides for attending the opening of the proposal.

4.6.2. Tender Validity

The offer submitted by the Bidders shall be valid for minimum period of 180 days from the date of last date of submission of Tender Paper.

4.6.3. Tender Evaluation

- a) *Initial Bid scrutiny will be held and incomplete details as given below will be treated as non-responsive and liable to be rejected. If tender papers;*
 - *Are not submitted in as specified in the tender document*
 - *Received without the Letter of Authorization (Power of Attorney)*
 - *Are found with suppression of details*
 - *With incomplete information, subjective, conditional offers and partial offers submitted*
 - *Submitted without the documents requested in the checklist*
 - *Have non-compliance of any of the clauses stipulated*
 - *With lesser validity period*
 - *Received without Cost of Tender Paper/ EMD or both*
- b) *All responsive Bids will be considered for further processing as below.*

Tender Committee will make scrutiny of responsive bidders, who comply with all the Terms and Conditions of the Tender. All eligible bids will be considered for further evaluation by the Committee according to the Evaluation process defined in this RFP document. The decision of the Committee will be final in this regard.

Criteria for Evaluation

Proposals for this contract will be assessed in accordance with Quality and Cost-based Selection (QCBS) system. All bids will primarily be evaluated on the basis of eligibility criteria. The Tender Committee will carry out a detailed evaluation of the Technical Proposals, only those who qualifies all eligibility criteria by taking into account the following factors:

- Overall completeness and compliance with the requirement.
- Proposed work-plan which will demonstrate whether the bidder can achieve the performance standards within the time frame described in documents or not.
- Any other relevant factors, if any, listed in the document, or DRDA, Angul on behalf of the Panchayati Raj & Drinking Water Department deems necessary or prudent to take into consideration

In order to facilitate the technical proposal evaluation, the technical criteria laid down have been presented in subsequent sections. Bidders satisfying all the pre-qualification criteria would be considered for technical evaluation. Bidders qualifying in the technical evaluation will only be considered for further financial bid evaluation. Bids of Tenders which don't possess the minimum specified documents will be considered technically non-responsive and hence debarred from being considered for further evaluation.

5.1. Pre-Qualification Criteria

All bids will primarily be evaluated on the basis of Pre-Qualification Criteria. The Tender Committee will carry out a detailed evaluation of the Proposals, only those who have submitted documents detailed below as relevant to the bidder.

SI No	Basic Requirement	Specific Requirements	Documents Required
1.	Legal Entity	<ul style="list-style-type: none">• The bidder must be a Company registered under the Indian Companies Act, 1956 (Now CA-2009) or registered as Partnership Firm under Indian Partnership Act 1932 or under Limited Liability Partnership Act 2008 and be in business for more than 5 years in India as on last date of submission of bid.• The bidder must be registered with Goods & Service Tax (GST), EPF, ESI, PAN and up-to-date IT return for last three years.	<p>Certificates of incorporation.</p> <ul style="list-style-type: none">• GST Registration• EPF Registration Certificate with number.• ESI Registration Certificate with number.• PAN copy.• IT Return for last 3 years.
2.	Average Annual Turnover and Positive Net-worth	<ul style="list-style-type: none">• Average Annual Turnover during last three financial years (as per the last published Balance sheets), should be minimum ₹50,00,000/- (Rupees Fifty Lakhs) only.• The Net worth of the Bidder must be Positive and it should be a profit making company as per the audited balance sheet during last three financial years.	<p>Copy of the Audited Balance sheet and Profit & Loss Account; Showing the relevant trade for last three FY (2018-19, 2019-20 and 2020-21)</p>
3.	Consortiums	Not allowed.	
4.	Quality & Capability Certification	The bidder must be a CMM/ISO 9001/IEC 20000 certified companies.	Copy of the CMM/ISO 9001/IEC 20000 certificate/s.

5.	Technical Capability	The bidder must have successfully undertaken at least one projects not less than the amount ₹ 10,00,000/- (Rupees Ten Lakhs) only in government sector in India primarily related to Project Management Consulting/ Supplying professional manpower/ Implementation of e-Governance solution in last three financial years. (2018-19, 2019-20 & 2020-21)	Work order from the client mentioning details of order and amount of claim.
6.	Local Presence of the bidder	The bidder's local presence is desirable but not essential.	Self-Certified letter on existence of local office along with necessary evidence.
7.	Blacklisting	Affidavit by the authorized signatory of the bidder that the bidder has not been blacklisted by any Central / State Government (Central/State Government and Public Sector) or under a declaration of ineligibility for corrupt or fraudulent practices as of 31.03.2021 must be submitted on original letter head of the bidder with signature and stamp.	Affidavit in prescribed format [Form 6]
8.	Tender Fees	The Bidder must have submitted ₹ 6000/- (Rupees Six Thousand) Only towards the cost of the Tender Document.	In shape of Account Payee DD from any Scheduled Commercial Bank.
9.	EMD	The Bidder must have furnished the EMD of ₹50,000/- (Rupees Fifty Thousand Only).	In shape of minimum 2 years Fixed Deposit/ Term Deposit/ Postal Deposit & National Savings Certificate duly pledged in favour of the Project Director, DRDA Angul Scheduled Commercial Bank

5.2. Technical Evaluation

Bidders need to score minimum 70 Marks out of 100 marks for qualifying to next stage i.e. Financial Evaluation. Details technical evaluation will be done on following criteria:

CRITERIA	MAX MARKS
Man Power on the Pay Roll (Minimum 50 Man power) (50-100 Persons on Pay Roll) – 10 Marks (100-200 Persons on Pay Roll) – 20 Marks (More than 200 Persons on Pay Roll) - 30 Marks	30
Financial strength of the bidder (Average Turnover Minimum 50.00 Lakh in last 03 FYs) ₹ 50.00 to ₹75.00 Lakhs – 10 Marks Above ₹75.00 Lakh up to ₹ 1.00 crore – 15 Marks Above ₹1.00 Crore – 20 Marks	20

Experience of the Bidders (Technical Capabilities) single assignment of ₹10.00 Lakh during last 03 Financial years 01- 02 Assignments – 10 Marks 03-04 Assignment - 15 Marks 04 & More – 20 Marks	20
Existence of the Firm since inception (Minimum 5 years in business since inception). 05-10 years- 10 Marks 10-20 years- 15 Marks 20 years & above – 20 Marks	20
ISO or any other similar certifications	10
Total	100

Opening of Financial Proposal

The financial proposals of the qualified bidders shall be opened.

Financial Score: The lowest financial proposal will be given a financial score of 100 points. The financial scores of other proposals will be computed as follows:

$$FS = 100 \times FM1/F1$$

(F1 = amount of Financial Proposal as proposed by the bidder; FM1 = Lowest financial quote)

Combined and Final Evaluation

Proposals will finally be ranked according to their combined technical Score (TS) and Financial Scores (FS) as follows:

$$S = (TS \times 70\%) + (FS \times 30\%)$$

(Where S is the combined score, and TW and FW are weights assigned to Technical Proposal and Financial Proposal that shall be 0.70 and 0.30 respectively).

The Selected Applicant shall be the First Ranked Applicant (having the highest combined score). The Second and third Ranked Applicant shall be kept in reserve and may be invited for negotiations and they shall be considered for engagement at the rate agreed by the selected agency in the event of withdrawal, failure of the selected agency or on the event of increase in volume of work, or for any other reason.

5.3. Financial Evaluation

The bidder must quote price exclusive of any taxes and duties. Arithmetical errors will be rectified on the following basis. Amount mentioned in word will prevail against the figure RFP for in case of any discrepancy in Financial Proposal. Technically qualified bidder quoting the lowest price will be declared as preferred bidder.

6. Appointment of Service Provider Agency

6.1. Award Criteria

PD, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department will award the Contract to the successful bidder whose proposal has been determined to be substantially responsive and has been determined as the most responsive bids as per the process outlined above.

6.2. Right to Accept Any Proposal and To Reject Any or All Proposal(s)

DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department reserves the right to accept or reject any proposal, and to annul the tendering process / Public procurement process

and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for such action.

6.3. Notification of Award

Prior to the expiration of the validity period, Project Director, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department will notify the successful bidder in writing or by fax or email, that its proposal has been accepted. In case the tendering process/ public procurement process has not been completed within the stipulated period, DRDA, Angul may like to request the bidders to extend the validity period of the bid. In such case such extended period shall be accepted as mutually agreed upon.

Upon successful bidder's signing the contract, DRDA, Angul will notify each unsuccessful bidder and return their EMD.

6.4. Contract Finalization and Award

Project Director, DRDA, Angul on behalf of Panchayati Raj & Drinking Water Department shall reserve the right to negotiate with the bidder(s) whose proposal has been ranked best value bid on the basis of Technical and Price Evaluation. On this basis the draft contract agreement would be finalized for award & signing.

6.5. Signing of Contract

After notification by Project Director, DRDA, Angul on the successful bidder that its proposal has been accepted, Project Director, DRDA, Angul on behalf of Panchayati Raj & DW Department shall enter into a contract, incorporating all clauses and the proposal of the bidder between the department and the successful bidder. The Draft Legal Agreement will be provided as a separate document.

6.6. Failure to Agree with the Terms and Conditions of the Tender Paper

Failure of the successful bidder to agree with the Draft Legal Agreement and Terms & Conditions of the tender paper shall constitute sufficient grounds for the annulment of the award, in which event Project Director, DRDA, Angul on behalf of Panchayati Raj & DW Department may award the contract to the next best value bidder or call for new proposals from the interested bidders. In such a case, Project Director, DRDA, Angul shall forfeit the EMD of the successful bidder.

6.7 Period of Contract:

The period of contract shall be for a period of one year from the date of execution of agreement but the engagement of faculty & support staff will initially be for 01 year and can be extended upto 31.03.2023 as per the instruction of Govt. The period may be extended purely on performance of the agency for further periods on mutual agreement by both the parties on similar terms and conditions and only as per the instruction of Govt.

7. Terms of Reference

7.1. Role and Responsibility of the Human Resource Service Providing Agency

The Human Resource Service Providing Agency (HRSPA) will be completely responsible to Project Director, DRDA, Angul and report to him for regular activities.

Following are the key responsibilities of agency.

- a) Must ensure that the Staffs to be engaged in DPMU & BPMU of Angul District under rural Housing Scheme in time.
- b) Overall monitoring of staff deployed in Angul District including all 08 Blocks.
- c) **Engagement and deployment of staff and timely payment of remuneration through on-line bank account transfer mode to the personnel deployed.**
- d) Consolidating the Monthly Performance Reports of all staff within the ambit and forwarding the same to Project Director, DRDA, Angul in the specified format.
- e) The Resource Providing Agency is expected to always keep available a reserve pool of resources that can be tapped for immediate deployment in district if vacancy arose. In case of any replacement, the outgoing resource must provide 2 weeks of handholding support to the fresh incumbent to ensure continuity and smooth knowledge-transfer. No post should remain vacant at any time.
- f) The Resource Providing Agency is expected to provide professional, objective and impartial advise and at all times hold the interests of the State Government paramount, strictly avoid conflicts with any other assignments/jobs or their own corporate interests and act without any consideration for future work.
- g) In case any of the proposed Staff are found to be not performing or not meeting the expectations of the DRDA, Angul /PR & DW Department, the Human Resource Service Providing Agency shall find a replacement against the concerned Staff. Project Director, DRDA, Angul will evaluate the replacement profile and indicate the acceptance / rejection of the profile.
- h) The employees will be exclusively deployed in DPMU (DRDA, Angul) & BPMU (all 08 Blocks) as per the given assignments and will not work in any other assignments by themselves or by the resource providing agency.

7.2. Resource Providing Agency

DRDA, Angul is intended to provide management, technical and handholding support to ensure effective and timely implementation of Rural Housing Scheme in the District. For incubating a culture of delivery at grass root level District & Block wise full time professionals having extensive experience in different areas relating to Rural Development and Panchayati Raj are required to carry out following responsibilities through the PMUs. The list of key deliverables are to be performed are presented below for reference.

7.3. Eligibility and Responsibilities

Sl. No.	Position	Qualification & Experience	Activities
1.	District Project Coordinator (DPC)	University Degree with PGDCA & Tally	Assist the PD, DRDA & APD (RH) of the District in implementation of RH scheme (Details attached)
2.	Block Project Coordinator (BPC) (@1 at each Block)	Graduation in any discipline with Computer Knowledge	Assist the BDOs concerned in implementation of RH scheme (Details attached)
3.	Block Project Assistants (Total: - 08 nos. @1 at Block level)	Intermediate with Computer Knowledge	Assist the BDOs & BPCs concerned in implementation of RH scheme (Details attached)
4.	District Project Executive (One at District Level)	Intermediate with at least 6 months Diploma/ Course in Computer Application	Assist the APD (RH) & DPC of the District in implementation of RH scheme (Details attached)
4	District Call Centre Executive (One at District Level)	Must have Passed intermediate Examination	Maintaining grievance register and collecting feedback (Details attached)

Pay Structure of the Employees

Sl. No	Manpower Type	Take home remuneration	EPF		ESI		Total
			Employee contribution	Employer Contribution	Employee contribution	Employer Contribution	
1	District Project Coordinator	24253.12	1800.00	1950.00	196.88	853.13	29053.13
2	District Project Assistant	9161.25	1260.00	1365.00	78.75	341.25	12206.25
3	District Call Centre Executive	8725.00	1200.00	1300.00	75.00	325.00	11625
4	Block Project Coordinator	19042.50	1800.00	1950.00	157.50	682.50	23632.5
5	Block Project Assistant	9161.25	1260.00	1365.00	78.75	341.25	12206.25

7.4. Payment Terms

The Service Provider can raise claim on calendar month basis according to the number of manpower engaged in the project. The department will release the payment to the service provider within 15 days of their claim after acceptance of monthly deliverables. All claims will be submitted to following address:

7.5. Termination for Default

Department may without prejudice to any other remedy for breach up of terms and conditions (including forfeiture of Performance Security by written notice of default sent to the Service Provider, terminate the work / task in whole or in part, after sending a notice to the Service Provider in this regard.)

- If the Service Provider fails to deliver or complete the job assigned in the terms and conditions within the time period (s) specified in the Tender Document.
- If the Company fails to perform any other **obligations under the terms and conditions.**

7.6. Force Majeure

- This clause shall mean and be limited to the following in the execution of the contract placed by the department.
- War / hostilities
- Riot or civil commotion
- Earth Quake, Flood, Tempest, Lightning or other natural physical disaster
- Restrictions imposed by the Government or other statutory bodies, which is beyond the control of the consultant, which prevent or delay the execution of the order by the consultant
- The Service Provider shall advise the department in writing the beginning and the end of the above clauses of delay, within 7 days of occurrence and cessation of the force majeure conditions. In the event of a delay lasting for more than one month, if arising out of clauses of force majeure, department reserves the right to cancel the contract without any obligation to compensate the consultant in any manner for whatsoever reason, subject to the provision of clause mentioned.

7.7. Arbitration

- *All disputes, differences, claims and demands arising under the contract shall be referred to the DRDA, Angul for final decision and the same shall be binding on all parties.*
- *Any other terms and conditions mutually agreed prior to finalization of the order / agreement shall be binding on the service provider.*
- *DRDA, Angul and the selected Service Provider shall make every effort to resolve amicably through direct negotiation, any disagreement or dispute arising between them under or in connection with the work order. If any dispute arises between parties on aspects not covered by this agreement, or the construction or operation thereof, or the rights, duties or liabilities under these except as to any matter the decision of which is specially provided for by the general conditions, such disputes shall be referred to two arbitrators, one to be appointed by each party and the said arbitrators shall appoint an umpire in writing before entering into the reference and the award of the arbitration or umpire, as the case may be. Shall be final and binding on both the parties. The arbitrators or the umpire as the case may be, with the consent of parties, may modify the time frame for making and publishing the award. Such arbitration shall be governed in all respects by the provision of the Indian Arbitration and Conciliation Act, 1996 or later and the rules there under and any statutory modification or reenactment there of the arbitration proceeding shall be held in the respective district head quarter.*

7.8. Legal Jurisdiction

All legal disputes are subject to the jurisdiction of Angul district only.

7.9. Liquidated Damages

The selected service provider must supply the required manpower within 10 days of signing the contract. Any delay in supplying manpower will invite a penalty @ Rs. 500 per manpower per day delay beyond the stipulated timeline. The same clause is also applicable for delay in replacement of manpower beyond the stipulated timeline of 10 days.

h

Appendix-I: Technical Bid

Form 1: Compliance Sheet for Eligibility Criteria

RFP NO: _____, Date: _____

Please check whether following have been enclosed in the respective covers, namely, letter of Technical Bid.

Sl. No.	Compliance Document	Provided (Yes/ No)	Page No in the Technical Bid
1	Copy of Certificate of Incorporation		
2	Copy of Service Tax Registration Certificate and GST compliance if applicable		
3	Copy of PAN		
4	Copy of Audited Balance sheet and Profit & Loss Account; Showing the relevant trade as proof of Annual Turnover of last three FY as of Mar 31, 2021		
5	Tender Paper Cost (DD No.: _____, Amount: _____, Bank: _____, Date: _____)		
6	Earnest Money (DD No.: _____, Amount: _____, Bank.: _____, Date: _____)		
7	Bid Letter (Technical Bid) [In Form 2]		
8	Particulars of the Bidder [In Form 3]		
9	List of Projects Executed [In Form 4] [Certificate from the client as per clause 5.1]		
10	Project Citation of each Project listed in Form 4 [In Form 5]		
11	Affidavit of not be under Ineligibility(In Form 6)		
12	Copy of Power of Attorney in the name of the Authorized signatory		
13	Self-Certified letter on existence of local office in Odisha along with necessary evidence		
14	Copy of the CMM/ISO 9001/IEC 20000 certificate/s.		

Signature of witness

Date:

Place:

Signature of the Bidder

Date:

Place:

Company Seal



Form 2: Bid Letter (Technical Bid)

RFP NO: _____, Date: _____

<Location, Date>

To

**The Project Director
DRDA
Angul**

Subject: *Submission of the Technical bid for supply of manpower for DPMU & BPMU under Rural Hosuing Scheme in Angul District.*

Dear Sir/Madam,

We, the undersigned, offer to provide our services to the Project Director, DRDA, Angul with your Request for Proposal dated <insert date> and our Proposal. We are hereby submitting our Proposal, which includes this Technical bid and the financial bid sealed in separate envelopes.

We hereby declare that all the information and statements made in this Technical bid are true and accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our Proposal is accepted, to initiate the Implementation services related to the assignment not later than the date indicated in Fact Sheet.

We agree to abide by all the terms and conditions of the RFP document. We would hold the terms of our bid valid for 180 days as stipulated in the RFP document.

We understand you are not bound to accept any Proposal you receive.

Yours sincerely,

*Authorized Signature [In full and initials]:
Name and Title of Signatory:*

Name of the Firm:

Address:

Location:

Date:

Form 3: Particulars of the Bidder

RFP NO: _____, Date: _____

1. Name of the Organisation:

2. Status of Registration of Orgn.

3. Address of Office

4. Telephone No Fax No

5. Email Address

6. Website

7. Registration No & Date

8. No. of employees :

Technical	Managerial	Support	Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

9. No. of years of proven experience of providing similar Services in India:

10. No. of years of proven experience of providing similar Services in Odisha:

11. Annual Turnover of the company (in last three years)

Fiscal Year	Amount (₹)		
	(Profit Before Tax) PBT	(Profit After Tax) PAT	(Annual Turn Over) ATO
2018-19	<input type="text"/>	<input type="text"/>	<input type="text"/>
2019-20	<input type="text"/>	<input type="text"/>	<input type="text"/>
2020-21	<input type="text"/>	<input type="text"/>	<input type="text"/>

Signature of witness

Signature of the Bidder

Date: 

Date:

Place:

Place:

Company Seal

Form 4: Format for List of Projects Executed

RFP NO: _____, Date: _____

Sl. No.	Name, Address of the Client	Name of the Project	Project Period		Total Project Cost	I this Project Similar to Current Assignment (Yes / No)
			From	To		
(1)	(2)	(3)	(4)	(5)	(6)	(7)

Note: The information provided in the above table must supported by relevant work order copy.

Handwritten signature

Company Seal

Form 6: Affidavit of not be under Ineligibility

Before the Executive Magistrate/ Notary Public Sri _____

AFFIDAVIT

I, Sri/Smt. _____ aged about _____
S/o./D/o./W/o. _____ Proprietor/Partner/ Director of
M/s. _____ At- _____ Po-
_____, P.S- _____, Dist- _____ do hereby solemnly
affirm and state as follows:

- 1) That pursuant to the tender call notice Dt. _____ of DRDA, Angul on behalf of Panchayati Raj & DW Department for Supply of manpower for BPMU & BPMU under Rural Housing Scheme, I/my firm/company am/is an intended bidder to participate in the said tender process.
- 2) That as per terms & conditions of the tender documents, I am to declare that, I/my firm/company have not been blacklisted by any Central/State Govt. Organisation or by any Public Sector undertakings of the State/Central Govt.
- 3) That neither any criminal case nor any vigilance case is pending against me/my firm/company before any forum.
- 4) That I/my firm/company not have any record of poor performance, abandoned work, having inordinately delayed completion and having faced Commercial failures etc. for any State Government or Government of India organization/department.
- 5) That this affidavit is required to be produced with tender paper before the Project Director, DRDA, Angul on behalf of Panchayati Raj Department, Government of Odisha.
- 6) That the facts stated above are true to the best of my knowledge and belief.

Identified by me

Deponents

Advocate

The above deponent being present before me & duly identified by Sri _____
Advocate states on oath that the facts stated above are true to the best of his/her knowledge.

Deponent

Executive Magistrate/

***Strike out whichever is not applicable.**

Notary Public _____

Appendix-II: Financial Bid

Form 9: Compliance Sheet for Financial Proposal

RFP NO: _____, Date: _____

Please check whether following have been enclosed in the respective covers, namely, Financial Bid.

a. Bid Letter (Financial)

(In the format attached at Form 10)

Yes/No

b. Financial Proposal

(In the format attached at Form 11)

Yes/No

Signature of witness

Date:

Place:

Signature of the Bidder

Date:

Place:

Company Seal

Form 10: Bid Letter (Financial Bid)

Location, Date>

To

**Project Director,
DRDA, Angul**

Subject: Submission of the financial bid for Supply of manpower for DPMU & BPMU established under Rural Housing Scheme in Angul District.

Dear Sir/Madam,

We, the undersigned, offer to provide our services for supply of manpower for DPMU & BPMU to be established under rural Housing Scheme in Angul District in accordance with your Request for Proposal << RFP No. >> dated <<Date>> and our Proposal (Technical and Financial Proposals). Our Financial Proposal is attached in Form 11. This amount quoted is exclusive of any taxes and duties.

1. PRICE AND VALIDITY

All the prices mentioned in our Tender are in accordance with the terms as specified in the RFP documents. All the prices and other terms and conditions of this Bid are valid for a period 180 days from the date of opening of the Bid.

We hereby confirm that our prices do not include any taxes and duties.

We understand that the actual payment would be made as per the existing tax rates during the time of payment.

2. UNIT RATES

We have indicated in the relevant forms enclosed, the unit rates for the purpose of on account of payment as well as for price adjustment in case of any increase to / decrease from the scope of work under the contract.

3. TENDER PRICING

We further confirm that the prices stated in our bid are in accordance with your Instruction to Bidders included in Tender documents.

4. QUALIFYING DATA

We confirm having submitted the information as required by you in your Instruction to Bidders. In case you require any other further information/documentary proof in this regard before evaluation of our Tender, we agree to furnish the same in time to your satisfaction.

5. BID PRICE

We declare that our Bid Price is for the entire scope of the work as specified in the appropriate section in the RFP. These prices are indicated Commercial Bid attached with our Tender as part of the Tender. Our Financial Proposal shall be binding upon us subject to the modifications resulting from Contract negotiations, up to expiration of the validity period of the Proposal.

We understand you are not bound to accept any Proposal you receive.

We hereby declare that our Tender is made in good faith, without collusion or fraud and the information contained in the Tender is true and correct to the best of our knowledge and belief.

We understand that our Tender is binding on us and that you are not bound to accept a Tender you receive.

Thanking you,
Yours sincerely,

Authorized Signature:
Name and Title of Signatory:

Name of Firm with Address

Form 11 (A): Financial Proposal

RFP NO: _____, Date: _____

Price offered by Service provider

Sl.No	Proposed Position	Unit Rate per Month (Excluding EPF & ESI as applicable)	No of Positions	No of Months	Value (in ₹)
(A)	(B)	(C)	(D)	(E)	(F = C X D X E)
01	District Project Coordinator (DPC)	26,250/-	1	1	
02	Block Project Coordinator (BPC)	21,000/-	8	1	
03	District Project Executive	10,500/-	1	1	
04	Block Project Assistants	10,500/-	8	1	
05	District Call Centre Executive	10,000/-	1	1	
06	Total Charges towards Remuneration of Consultants per Month (sum f all F):-				
07	Service Charges per Person (unit of Position) per Month: -				
08	Total Service charges for all 19 Positions (Sl. No 07 x 19) :-				
09	Total Amount Payable to Service Provider (06 + 08): -				
10	Add (+) GST @ 18% as applicable from time to time (06+08) *18%: -				
11	Final amount Payable per month (09 +10) :-				

Signature of witness

Date:

Place:

Signature of the Bidder

Date:

Place:

Company Seal

Appendix III: Other Formats

Form 12: Performance Bank Guarantee

To
**The Project Director,
DRDA, Angul**

Whereas, <<name of the supplier and address>> (hereinafter called "the Bidder") has undertaken, in pursuance of contract no. <<insert contract no.>> dated <<insert date>> to provide services for <<name of the assignment>> to **The Project Director, DRDA, Angul** (hereinafter called "the beneficiary")

And whereas it has been stipulated by in the said contract that the Bidder shall furnish you with a bank guarantee by a scheduled bank for the sum specified therein as security for compliance with its obligations in accordance with the contract;

And whereas we, <<name of the bank>> a banking company incorporated and having its head /registered office at <<address of the registered office>> and having one of its office at <<address of the local office>> have agreed to give the supplier such a bank guarantee.

Now, therefore, we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of Rs.<<insert value>> (Rupees <<insert value in words>> only) and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of Rs .<<insert value>> (Rupees <<insert value in words>> only) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Bidder before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the Bidder shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This Guarantee shall be valid until <<Insert Date>>)

Notwithstanding anything contained herein:

- I. Our liability under this bank guarantee shall not exceed Rs<<insert value>> (rupees <<insert value in words>> only).
- II. This bank guarantee shall be valid upto<<insert expiry date>>)
- III. It is condition of our liability for payment of the guaranteed amount or any part thereof arising under this bank guarantee that we receive a valid written claim or demand for payment under this bank guarantee on or before <<insert expiry date>>) failing which our liability under the guarantee will automatically cease.

Seal & Signature of the authorized officer of the Bank

Name & Designation of the Officer

Date:

Seal, Name & address of the bank & address of the branch

Form 13: Bidder's Query

(To be sent through official e-mail of the authorized representative of the bidder only)

<i>Sl. No.</i>	<i>RFP Document Reference(s) (Section & Page Number(s))</i>	<i>Content of RFP requiring Clarification(s)</i>	<i>Points of clarification</i>
1.			
2.			
3.			