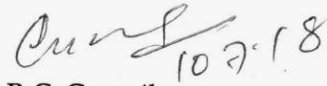


OFFICE OF THE CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, ANGUL  
(Blood Bank Wing)

Order No. 420/Dated. 10-07-18

TENDER CALL NOTICE

Sealed Tenders are invited from the Registered Suppliers/ Distributor/ Firms & Manufacturer for supply of Blood Bank equipments etc. (The rate of tender will be valid for One year or till inviting of next tender whichever is earlier).The Tender papers in details along with the term and condition of tender are available through district website [www.angul.nic.in](http://www.angul.nic.in). Bidders can download the tender papers from the website and such bidders have to enclose a non-refundable demand draft Rs.2500/- (Rupees Two Thousand five hundred) Only in favour of Blood Bank Officer, Angul payable at Canara Bank, Angul with BID document and subscribe the BID document that it has been downloaded from the website. The sealed tender should reach to the undersigned on or before 30.07.18 at 12 Noon. The Technical Bid will be opened on 31.07.18 at 12 Noon in the presence of tenderer or their authorised representative by the Chairman of Purchase Committee. The undersigned reserve the right to cancel any or all Tender without assigning any reason thereof. The undersigned is not responsible for any postal/ dispatch delay.

 10.7.18

Sd/-R.C. Garnaik  
Chief District Medical & Public Health Officer,  
D.H.H, Angul

**CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, ANGUL**

Tel: 06764-230880; Fax: -----  
e-mail: [bbangul75@gmail.com](mailto:bbangul75@gmail.com),

Tender Reference No. CDMO/2018-19/420/10.07.18

**TENDER DOCUMENT  
FOR  
SUPPLY & INSTALLATION OF  
BLOOD BANK EQUIPMENTS**

**OFFICE OF THE CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, ANGUL**  
**Blood Bank wing**

## SECTION -I

### NOTICE INVITING TENDER

Tender Reference No. : .CDMO/2018-19/EQUIP/ME/420/Dated: 10.07.18

TENDERS ARE INVITED FROM ELIGIBLE BIDDERS AS PER THE ELIGIBILITY CRITERIA FOR SUPPLY & INSTALLATION OF BLOOD BANK EQUIPMENTS.

1	Period of Availability of Tender Document	From 11.07.18 to 30.07.18 (Downloadable from website: <a href="http://www.angul.nic.in">www.angul.nic.in</a> ) In case of any bid amendment and clarification, responsibility lies with the bidders to collect the same from the above mentioned website before last date of submission of tender document and the tender inviting authority shall have no responsibility for any delay / omission on part of the bidder.
2	Last date & time for submission of Tender	Date: 30.07.18, Time: 12.Noon  Address of Submission of Bid: Chief District Medical Officer, Blood Bank Wing, Dist. Head Quarter Hospital Angul, Pin-759122. (Through Speed post / Registered post / Courier )
3	Date, time and place of opening of Tender	a) Technical Bid (Cover A) opening 31.07.18 at 12 noon at the address mentioned above. b) Financial Bid (Cover B): The date of opening of financial bid will be intimated to the firms found successful in the technical bid evaluation. ( Venue is mentioned at the address mentioned above) (Bidders / authorized representative may remain present at the time of opening of bid)

SECTION -II

IMPORTANT INSTRUCTIONS TO BE NOTED CAREFULLY BY THE TENDERERS

1.	Mode of Procurement	Through Open Advertisement												
2.	Purchaser	Chief District Medical Officer, Angul												
3.	Consignee	Blood Bank Officer ,Odisha Blood Bank , Angul												
4.	Delivery Period	Within 60 days from issue of the purchase order.												
5.	Mode of Delivery	By Air / Road / Rail												
6.	Guarantee / Warranty / CMC	<u>Comprehensive warranty</u> including all spares, maintenance etc. for a period 3(three) years from the date of installation & commissioning and 3(three) years CMC after warranty period.												
7.	Tender Document Cost	Rs.2,500/-. The tender document cost is to be submitted in the shape of bank draft in favour of Blood Bank Officer, Angul from any Nationalised / Scheduled Bank payable at												
8.	Earnest Money Deposit (EMD)  (The approx. no. equipment is in the Schedule of requirement -IV)	<table border="1"> <thead> <tr> <th>Sl.</th> <th>Name of Equipment</th> <th>EMD (Rs.)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Tube Sealer Bench Top (Dual Head)</td> <td>25,000.00</td> </tr> <tr> <td>2</td> <td>Blood Collection Monitor</td> <td>20,000.00</td> </tr> <tr> <td>3</td> <td>Centrifuge Balance</td> <td>20,000.00</td> </tr> </tbody> </table> <p>Note: The bidder may quote for any or all the equipment by the required EMD for that equipment.</p> <p>The Earnest Money Deposit will be paid in the shape of favour Blood Bank Officer, Angul from any Nationalised / Scheduled Bank payable at Angul.</p>	Sl.	Name of Equipment	EMD (Rs.)	1	Tube Sealer Bench Top (Dual Head)	25,000.00	2	Blood Collection Monitor	20,000.00	3	Centrifuge Balance	20,000.00
Sl.	Name of Equipment	EMD (Rs.)												
1	Tube Sealer Bench Top (Dual Head)	25,000.00												
2	Blood Collection Monitor	20,000.00												
3	Centrifuge Balance	20,000.00												
9.	Performance Security	The selected firm should submit the performance security in shape of Bank Draft / Bank Guarantee, equal to the amount of 10 % of the purchase order value (excluding GST & CMC cost) of the items within 21 days of issue of the purchase order & the same will be returned back after completion of warranty period.												
10.	Pre-qualification (Eligibility Criteria)	Detail eligibility criteria is mentioned at Clause 2.1, 2.2 & 2.3 in Section -III												

## SECTION -III

### TERMS AND CONDITIONS FOR SUPPLY & INSTALLATION OF BLOOD BANK EQUIPMENTS

---

- 1.1 Sealed tenders will be received till 30.07.18 up to 12.Noon by the office of the Chief District Medical & Public Health Officer, Angul. Any tender received after the due date &time will be rejected/ returned to the sender unopened. The tenders will be received through Regd. Post / Courier services / SpeedPost.
- 1.2 The bidder(s) are to submit their tenders in separate sealed covered envelopes for technical bid and commercial bid by superscribing Cover "A" (Technical Bid) & Cover "B" (Price Bid) and both the sealed covers should be put into a third outer Cover, which should be superscribed as "Tender for supply & Installation of Blood Bank Equipments"& Tender ReferenceNo.\_\_\_\_\_.
- 1.3 The Sealed tenders "Cover A" (Technical Bid) submitted by the tenderers will be opened at the office of the Chief District Medical & Public Health Officer, Angul at 12.00 Noon on 31.07.18. The tenderer or their duly authorized representatives are allowed to be present during the opening of the tenders if they so like.

#### 2.1 ELIGIBILITY CRITERIA

**Manufacturing units / Importers are eligible to participate in the tender provided, they fulfill the following conditions:**

- (i) Import License (In case of Importer only). In case of importers, they have to furnish the authorization from the manufacturer.
- (ii) Valid ISO certificate (of theManufacturer)
- (iii) Product must be ISI/BIS /CE / US FDA etc. (valid ISI/BIS /CE /US FDA certificate) certified (As per Section VI - technicalspecification).
- (iv) Tenderer should have proof of supply the required quantity (executed directly by manufacturer or through \importer /distributor) of the equipment(s)/similarequipments mentioned in the schedule of requirement

mentioned in the schedule of requirement to any Govt. organization / Corporate Hospitals / PSU Hospitals / UN Agencies and purchase order copies in support of that in last 3 years. (As per format Annexure VII -( Itemwise)

- (v) Proof of annual average turnover (Manufacturers/Importer) of Rs.3 Crore or more in the last three (3) financial years certified by the Chartered Accountant as per the format Annexure VI.
- (vi) Proof of compliance with IEC Certificate (As per Section VI - technical specification) - Medical Electrical Equipments: Particular requirement for Electrical Safety of the equipments.
- (vii) Manufacturing unit who has been blacklisted either by the Tender inviting authority or by any state Govt. or Central Govt. organization is not eligible to participate in the tender for that item during the period of blacklisting. Copies of stay order(s) if any against the blacklisting should be furnished along with the bid.

**2.1 Authorized distributors** are eligible to participate in the tender provided:

- (i) They submit manufacturer's authorization from original equipment manufacturer (OEM) as per the format at Annexure -V.
- (ii) They should have Proof of Average annual turnover of Rs.1 Crores or more in last three financial years as per Annexure VI.
- (iii) Proof of supply of the quoted item (s) (executed directly by manufacturer or through distributor) of the equipment(s)/similar equipments mentioned in the schedule of requirement to any Govt. organization /Corporate Hospitals / PSU Hospitals / UN Agencies and purchase order copies in support of that in last 3 years. (Annexure VII-Item wise)
- (iv) The authorized distributor will submit the following documents in support of the manufacturer along with the tender:
  - a) Valid ISO certificate.

- b) CE / US FDA / IEC certificates of the manufacturer as per technical specification.
- 2.3. The tenderer have to submit the EMD(s) as mentioned in Clause 8 of Section - II & the Tender document cost.

#### **DOCUMENTS TO BE SUBMITTED**

The following documents should be enclosed in Cover "A" (Technical Bid) by the tenderer.

All the photocopies are to be attested by a Notary Public / Gazetted Officer.

#### **TECHNICAL BID:**

- 3.1. Checklist with detail of the documents enclosed in Cover "A" (as per Annexure - I) with page number. The documents should be serially arranged as per this Annexure- I and should be securely tied and bound.
- 3.2. List of Item (s) Quoted with name of the Make & Model of the item (s) (Annexure -II)
- 3.3. Tender document fee of Rs.2,500/- in shape of Demand Draft .
- 3.4. Earnest Money Deposit(s) as mentioned in the Clause 8 of Section -II in shape of Demand Draft). Details of EMD and the name of the equipment quoted should be clearly mentioned.
- 3.5. Details name, address, telephone no., Fax, e-mail of the manufacturer / authorized distributor/service centre/contract person(Annexure-III).
- 3.6. The declaration form in Annexure - IV duly signed by the tenderer before Notary Public/ Executive Magistrate.
- 3.7. Manufacturer's Authorization Format in Annexure -V (In case the bidder is not the manufacturer). Importers are also required to furnish the authorization from the manufacturer.
- 3.8. Certificate duly filled by the Auditor / Chartered Accountant (as per Annexure -VI) that the annual average turnover of the firm is Rs.3 Crore or more in last 3 financial years -for bidders who are manufacturer/importer)OR annual average turnover of Rs.1 Crore or more in the last 3 (three) financial years for bidders who are authorized

distributors of the manufacturer). (balance sheet has to be attached along with the turnover certificate of both incase)

- 3.9. Performance Statement (Annexure - VII) (Item wise) during the last three years towards proof of supply of similar equipments to any Govt. organization / Corporate Hospitals / PSU Hospitals / UN Agencies. The copy of Purchase orders and certificate from the user should be furnished in support of the information provided in the performance statement (Itemwise)
- 3.10. Deviation/No Deviation Statement from Technical Specification & details of technical specification of the product (Annexure-VIIIA &B)
- 3.11. Leaflet/Technical Brochures of the product/item offered.
- 3.12. Copy of Import License by the Importer (in case of Importer).
- 3.13. Copy of Valid ISOcertificate.
- 3.14. Copy of Valid ISI / CE /US FDA certificate (as per Section V - Technical Specification).
- 3.15. Copy of Certificate in support of IEC certificate (as per Section V- Technical Specification).
- 3.16. Copy of the GST registration certificate.
- 3.17. The Original Tender Booklet with Conditions and the schedules signed by the tenderer at the bottom of each page with his official seal duly affixed.
- 3.18. Copy of last three Years Income Tax Return.
- 3.20. Copy of PAN card.

**N.B: Valid means the certificate should be valid on or beyond the date of opening of tender (Cover-A).**

COVER - B (PRICE BID)

4.The price to be quoted for Blood Bank equipments should be sent in the prescribed price format in a separate sealed cover hereafter called Cover“B” (Price Bid).

Cover –B (Price Bid) of the tenderers who qualify in it's Technical Bid (Cover – A) and complies to tender specification & find to be as per technical specificationand Product demonstration will only be opened .



**4.1** The tender format (Price Schedule) in duplicate in the prescribed form (as per Annexure - IX), must be submitted in Cover-B. The price of the item should be quoted inclusive of excise duty, insurance, packing, forwarding, freight (door delivery) and warranty for 3 years. The price of CMC for 3 years, turnkey job (accessories if any for installation), GST & other charges (if any) should be quoted in a separate column. The rate should be quoted for each item both in figures and words. In case of difference in words and figures, words will be taken into consideration for evaluation.

**4.2** The Cover "B" of tenderers, who qualifies in their technical bid, will only be opened at the office of Chief District Medical & Public Health Officer, Angul, date & time which will be intimated to them by Blood Bank Officer, Angul.

#### REJECTION OF TENDER

4. The tender submitted by the bidder will be rejected, if any of the following documents are wanting / not submitted with the tender:

- (i) Import License (In case of Importer)
- (ii) Manufacturer's authorization in case of distributor/importer
- (iii) Earnest Money Deposit(EMD).
- (iv) Annual average turnover of the firm is Rs.3 Crore or more in last 3 financial years (for bidders who are manufacturer/importer) OR annual average turnover of Rs.1 Crores or more in the last 3 (three) financial years (for bidders who are authorized distributors of the manufacturer). In case of authorized distributor, they will also have to furnish alongwith their own turnover, the Annual Average turnover statement as per Annexure-VI from the Manufacture/Importer of the item(s) as mentioned above.(balance sheet year wise)
- (v) Valid ISO certificate of Manufacturer.
- (vi) Valid ISI / CE / US FDA certificate of the manufacturer as per Section VI - Technical Specification.
- (vii) IEC Certificate of the manufacturer as per as per Section VI - Technical Specification.

(viii) Proof of supply/ installation of the quoted item (executed directly by manufacturer or through distributor) of the equipment(s)/similar equipments Mentioned in the schedule of requirement to any Govt. Organization / Corporate Hospitals / PSU Hospitals / UN Agencies and certificate in support of that from the user during the last threeyears.

(ix) Major deviations from the technical specification of the item(s) as per tender.

(x) Price bid / quoted rate with signature and seal (Hard Copy).

(xi) Copy of the GST registration certificate

#### EARNEST MONEY DEPOSIT

6.1. The amount of Earnest Money Deposit required is mentioned in the Section-II. The Earnest Money Deposit will be submitted in the shape of demand Draft only in favour of Blood Bank Officer, Angul from any Nationalized / Scheduled Bank payable at Angul.

6.2. The EMD of the unsuccessful tenderers will be returned back without interest after placement of purchase order to the successful tenderer and EMD of successful tenderer will be returned after submission of performance security.

6.3. The EMD will be forfeited if the tenderer withdraws its tender / furnish forged documents which is found during bid evaluation or doesn't sign the contract / doesn't furnish performance security / doesn't supply the items (in case of successful bidder) within the stipulated timeperiod.

#### PERFORMANCE SECURITY & AGREEMENT

7.1. The performance Security should be submitted in shape of Bank Draft/Fixed Deposit/ Bank Guarantee from a Nationalised / Scheduled Bank in favour of Blood Bank Officer, Angul equal to the amount of 10% of the purchase order value of the item (excluding cost of CMC& GST) within 21 days of issue of the purchase order.

- 7.2. The agreement (as per Annexure - X) will be signed between the supplier and the purchaser and will be kept by the purchaser.
- 7.3. The performance Security Money will be returned back to the tenderer without interest after the expiry of the warranty period i.e. three years after the date of installation & signing of the CMC agreement.
- 7.4. Security money will be forfeited if there is any violation of the tender terms and conditions.

TENDER CONDITIONS:

- 8.1. The details of the Blood Bank equipments with specifications are mentioned in Section VI. The firm must clearly mention their specification, special features, upgraded version (if any), detail technical catalogue of the offered model in their tender.
- 8.2. Tenders should be typewritten or computerized and every correction in the tender should invariably be attested with signature by the tenderer with date before submission, failing which the tender will be ineligible for further consideration.
- 8.3. Rates inclusive of customs duty, packing, forwarding, and insurance, transportation charges with 3 years onsite comprehensive warranty and exclusive of GST should be quoted for the Blood Bank equipments (Item wise) on door delivery basis. The turnkey job (cost of accessories if any required for Installation/Commissioning), 3 year CMC cost & GST should be mentioned in separate columns. The rates quoted should be in Indian Rupees only. Rates quoted in any other currency will not be accepted.
- 8.4. The purchaser shall be responsible only after delivery and due verification, installation and commissioning of the equipment.
- 8.5. The rate per unit shall not vary with the quantum of order placed for destination point.
- 8.6. If there is difference between figures & words, words will be taken into consideration.

- 8.7. In the event of the date being declared as a holiday by Govt. of Odisha, the due date of sale, submission of bids and opening of bids will be the following working day at the scheduled place & time.
- 8.8. The price quoted by the tenderers shall not in any case, exceed the controlled price, if any, fixed by the Central / State Government / DGS&D and the Maximum Retail Price (MRP). The purchaser, at his discretion, will in such case, exercise the right of revising the price at any stage so as to confirm to the controlled price or MRP as the case may be deleted.
- 8.9. No tenderer shall be allowed at any time on any ground whatsoever to claim revision of or modification in the rate quoted by him. Clerical error / typographical error, etc. committed by the tenderers in the tender forms shall not be considered after opening of tenders. Conditions such as " SUBJECT TO AVAILABILITY" / "SUPPLIES WILL BE MADE AS AND WHEN SUPPLIES ARE RECEIVED" etc., will not be considered under any circumstance and the tenders of those who have given such conditions shall be treated as incomplete and for that reason, shall be rejected.
- 8.10. If at any time during the period of rate contract, the price of tendered item is reduced or brought down by any law or act of the Central or State Government or the tenderer, the tenderer shall be morally and statutorily bound to inform the purchaser immediately about such reduction in the contracted price. The purchaser is empowered to unilaterally effect such reduction in rate, in case the tenderer fails to notify or fails to agree for such reduction of rate.
- 8.11. If the relevant documents / certificates which are required to be furnished along with the tender are written in language other than English, the tendering firm shall furnish English version of such documents / certificates duly attested by a Gazetted Officer / Notary with his seal and signature.
- 8.12. If any information or documents furnished by the tenderer with the tender papers are found to be misleading or incorrect at any stage the tender of the relevant items in the approved list shall be cancelled and steps will be taken

to blacklist the said firm for three (3) years.

- 8.13. Rate should be quoted in Indian Currency, both in words and figures against each item as the payments will be made in Indian currencies only (Annexure-IX). The tenderer shall not quote the rate for any item other than the items specified in the list. (Section V-Schedule of Requirement).
- 8.14. Both Cover-A and Cover-B should have an index and page number of all the documents submitted inside that cover.
- 8.15. The GST will be charged as per the guidelines given by the Finance Dept., Govt. of Odisha from time to time. GST (as applicable) will be paid to the supplier. In case of Entry GST, the supplier has to deposit the original receipt to claim it, if finished goods are brought from outside the State. The Sales GST & entry GST components should be shown separately in the Price Schedule.
- 8.16. The requirement of items may increase or decrease depending on the situation.

PACKAGING:

9.1 All the packaging should be New. The supplier shall provide such packaging of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packaging shall be sufficient to withstand without any limitation including rough handling during transit, exposure to extreme temperature, salt and precipitation during transit and upon storage.

TURNKEY:

10.1 The electrical power supply point will be provided by the purchaser at the room where the equipment will be installed but the wiring and electrical fittings inside the room and accessories if any required for installation & commissioning of the equipment from the power supply point to the point of actual installation or any other civil work required for installation of the equipment will be provided by the supplier without any extra cost (apart from the cost mentioned under turnkey in the Price schedule which should include the cost of all such requirement).

COMPREHENSIVE WARRANTY & CMC :

(Undertaking as per Annexure - XI & XII)

- 11.1. The comprehensive warranty will remain valid for 3 years from the date of installation & commissioning of the equipment. The original copy of warranty documents will be submitted to the purchaser at the time of installation.
- 11.2. The warranty will cover all the parts of the machine or item and any replacement or repair required within the warranty period and will be provided by the supplier free of cost at the destination point (installation point). The supplier will take back the replaced parts / goods at the time of their replacement. No claim whatsoever shall be on the purchaser for the replaced parts / goods thereafter. No traveling allowances or transportation cost will be paid by the purchaser during the warranty period.
- 11.3. The Supplier shall warrant that the Goods supplied under this contract are new, unused, of the most recent or current models and they incorporate all recent improvements in design and materials. The Supplier shall further warrant that all Goods supplied under this contract shall have no defect arising from design, materials or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied Goods in the conditions prevailing in the place of final destination.
- 11.4. CMC: The tenderer shall also commit to provide offer for CMC (Labour + all spare) for the next three (3) years after three (3) years of warranty. No extra cost will be paid other than the CMC cost for functioning of the item during this period. The supplier will provide one (1) preventive maintenance in every six months in a year during the period of CMC.
- 11.5. All the warranty certificates must be handed over to the consignee after installation.

TRAINING & OPERATIONAL MANUAL:

- 12.1. The firm / supplier will provide hands on training to two doctors and two technicians in his own cost for operating / handling the medical equipment(s) at the time of installation of equipment.

- 12.2. The supplier / firm will provide the operation / maintenance manuals of all equipments to the purchaser at the time of installation.

UPTIME GUARANTEE:

13.1. UP-TIME BALANCE:

The Supplier (s) shall provide guarantee 95% uptime during comprehensive warranty period, i.e., for 3 years from the date of installation & commissioning.

Any uptime less than the specified period above will be compensated by the Supplier(s) by extending the warranty period. The consignee shall maintain a logbook in the format provided by the Supplier(s) which will indicate usage of the equipment every day and for calculation of up-time.

DOWNTIME PENALTY CLAUSE:

14.1. During the Guarantee / warranty period, desired uptime of 95% of 365 days will be ensured (24 hour). If downtime exceeds 5%, penalty in the form of extended warranty, double the number of days for which the equipment goes out of service will be applied. The supplier must undertake to supply all spares for optimal upkeep of the equipment for three years after installation. In no case equipment should remain in non-working condition for more than 7 (seven) days from the date of complaint, beyond which a penalty will be applicable as per Rule .

14.2. The principals or their agents are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

SPARE PARTS:

15.1. The spare price list of all spares and accessories (including minor) required for maintenance and repairs in future after guarantee / warranty period should be attached / enclosed along with the sealed quotation.

15.2. The tenderers are required to furnish the list of spares along with their cost in the financial Bid separately which will not be taken for evaluation.

- 15.3. Local agents / distributors quoting on behalf of the manufacturer / importer must attach the authority letter in their favour.

LABELLING:

- 16.1. The equipment supplied must be properly labelled with Sl. No., Model Name, Make & year of Manufacture.

ACCEPTANCE OF TENDER AND SUPPLY CONDITIONS:

- 17.1. The Purchaser reserves the right to reject the tenders or to accept the tenders for the supply of the item tendered without assigning any reason thereof.
- 17.2. The Purchaser will be at liberty to terminate the contract either wholly or in part without assigning any reasons thereof. The tenderers will not be entitled to any compensation whatsoever for such termination.
- 17.3. The supply should be completed within 60 days from the date of issue of purchase order unless otherwise specified. If no supply is received even after 60 days or 88 days with liquidated damage from the date of issue of the purchase orders such orders will stand cancelled automatically without further notice. Penalties shall also thereafter be applied to the tenderer as specified in clause no. 21.1 to 21.2. The approved firm shall also suffer forfeiture of the EMD and Performance Security Deposit.
- 17.4. The tender inviting authority or his authorised representative (s) has the right to inspect the factory of those company who have quoted for the tender, before accepting the rate quoted by them or before releasing any purchase order (s) or at any point of time during the validity period of tender and has also the right to reject the tender or terminate / cancel the orders issued or not to reorder based on the facts brought out during such inspections.

EVALUATION:

- 18.1. The price bid of the tenders who qualify in the technical bid fulfilling the eligibility criteria and complying to the technical specification shall only be opened.



- 18.2. The tender inviting authority may ask for demonstration of the equipment by the bidders at the premises of the tender inviting authority or a place as decided by the tender inviting authority as a part of the technical evaluation before opening of price bid in order to verify the compliance to technical specification.
- 18.3. The rates of the item quoted by the tenderer who qualify technically will be evaluated after taking the following points into consideration: -
- 18.4. Rate of the Blood Bank equipments will be taken after inclusion of the customs duty, transportation, insurance, packing & forwarding & comprehensive warranty for three (3) years, cost of turnkey (cost of accessories if any for installation/commissioning) & CMC for next three(3) years but excluding GST
- 18.5. The cost of the Blood Bank equipments (excise duty / customs duty, transportation, insurance, packing & forwarding & comprehensive warranty for three (3) years but excluding GST ), cost of turnkey (cost of accessories if any for Installation & Commissioning with all taxes for turnkeys) & cost of CMC for next three(3) years after warranty will be added for evaluation.

LIQUIDATED DAMAGE:

- 19.1. The C.D.M.O may allow extension for a maximum period of 4 (four) weeks (28 days), after the stipulated date of supply (i.e. 60 days) with a penalty of 0.5% which will be deducted from the purchase order value as "Liquidated Damage", for each week (7 days) of delay upto a maximum 2% on the value of the goods.
- 19.2. If the supplier fails to complete the supply within the extended period, i.e. 88 days after being allowed by the purchaser, no further purchase order will be placed to the firm for the said item including forfeiture of the Performance security and the concerned firm will be blacklisted for two (2) years from the date of issue of letter for the said item.

TERMS OF PAYMENT:

- 20.1. No advance payments towards cost of medical equipments or turnkey job will be made to the tenderer.
- 20.2. 90% of the cost of the equipment (excluding CMC Cost) + 100% turnkey job + 100% GST shall be paid to the supplier on receipt of the stock entry certificate, installation and demonstration of the item from the consignee. The balance 10% of the payment of equipment will only be made after receipt of certificate on working status of the equipment from the consignee after 6 weeks of installation and commissioning of the equipment.
- 20.3. Payments as mentioned above will only be made after keeping the performance security deposit from the supplier as per clause no. 7.1, if they have not deposited the same before. Payment will only be made after ensuring signing of the Agreement, undertaking and handing over of warranty papers of item and turnkey jobs by the supplier to the purchaser.
- 20.4. No claims shall be made against the purchaser in respect of interest on earnest money deposit or performance security deposit or any delayed payment or any other deposit.
- 20.5. Payments in shape of Draft / Pay Order will preferably be despatched to the supplier by Registered post with A.D or e-payment / on-line transfer or may be handed over to the authorized person of the supplier.
- 20.6. The payment of CMC will be made on a six monthly basis, after completion of warranty period and signing of the CMC agreement.

PENALTIES:

- 21.1. If the successful tenderer fails to deposit the required performance security within the time specified or withdraws his tender after acceptance of his tender owing to any other reasons or unable to undertake the contract, his contract will be cancelled and the earnest money deposit / performance security deposit shall stand forfeited by the purchaser.
- 21.2. Violating the tender terms and conditions & non supply / supply which is not as per technical specification will disqualify the firm to participate in the

tender for a period of 2 (two) years from the date of issue of letter and his E.M.D & performance security deposit will be forfeited and no further purchase order will be placed to that firm for that item.

- 21.3. In the event of any dispute arising out of the tender, such disputes would be subject to the jurisdiction of the High Court of Odisha.

INSPECTION/TESTING:

22.1 The selected supplier shall have to arrange for demonstration of the equipment at the supply point. The purchaser or its nominated representative(s) shall inspect and test the equipments at the supply point to check their conformity to the specifications and other details incorporated in the contract.

**CONDITIONS APPLICABLE TO LOCAL MSEs / SSI OF ODISHA:**

The MSE / SSI Units of the State of Odisha will be given the following preferences in the tenders provided they produce the following documents as per MSME Development Policy- 2009 and IRP -2007, Attested copy of valid manufacturing licence.

- 23.1. Permanent Registration Certificate (PMC) Certificate from the Director of Industries, Odisha or General Manager District Industries Centre that is a MSE/SSI Unit of the State of Odisha, provided that MSE / SSI units has not been recognised by the Govt. for that specified period.
- 23.2. Local Micro & Small Scale Enterprises (MSE) and Khadi & Village industrial units including handloom and handicrafts will enjoy a price preference of 10% vis-à-vis over local medium and large industries as well as industries outside the State. Local Micro & Small Scale Enterprises having ISO, ISI Certification for their product shall get an additional price preference of 3% as per provision of IPR-2007.
- 23.3. Local MSEs registered with respective DICs, Khadi, Village, Cottage and Handicraft Industries, OSIC, NSIC shall be exempted from payment of earnest money and shall pay 25% of the prescribed performance security deposit.
- 23.4. Clause number 1 to 22 is also applicable to the Small Scale Industry Units of the State of Odisha.

SECTION -IV

**SCHEDULE OF EQUIPMENTS**

Sl.	Name of Equipment	Place of Supply/Installation
1	Tube Sealer Bench Top (Dual Head)	Odisha Blood Bank, DHH, Angul
2	Blood Collection Monitor	Odisha Blood Bank, DHH, Angul
3	Centrifuge Balance	Odisha Blood Bank, DHH, Angul

## SECTION -IV

### TECHNICAL SPECIFICATION

#### 1- Tube Sealer Bench top Dual Head(sealing head & sealing hand unit)

---

##### **Features**

- Premium sealing quality - new wide-sealing technology
- Power Adjustable Mode - the World-First Sealing Optimization Technology. One sealer guarantees the best result with any blood bag in the market
- Simple operation, fast sealing, no warm-up required
- Makes a notch at the center of the seal, easier for segmenting
- Sealing hand unit ready
- Automatic tubing detection
- Arc detection
- LED indicator to show sealing progress
- Applicable to wide range of blood bag tubing
- Head protector / Splash guard for user safety
- CE certified

##### **New state-of-the-art sealing head**

- ✓ New sealing technology ensures safe sealing of even thick and sensitive tubing with wide sealed surface.
- ✓ Power Adjustable Mode - User can easily choose sealing power output according to blood bag maker, type & operating conditions. Combined with existing micro-tuning optimization process, user can always expect reliable outcome. Please provide us with blood bag information and operating condition for recommended power mode by our engineers.
- ✓ With automatic tubing detection, sealing will automatically start when tubing is placed in the sealing head.
- ✓ Head protector for safe and easy operation - detachable, easy to clean
- ✓ Applicable tubing diameter 2-6mm (1/4")

##### **Splash guard**

- a) Protects users from accidental blood splash
- b) Detachable, easy to clean
- c) Indication lamp
- d) shows sealing progress

##### **Wide sealed surface with notch at the center**

- a) Reliable sealing quality prevents leakage
- b) Easy to segment

##### **Sealing hand unit ready**

- Additional plug-in type sealing hand unit
- Ergonomic design with standard 1.8m (6ft) cable
- Satisfying various operating conditions

##### **Specification:-**

- \* Sealing time: 1-2 second.
- \* Indication lamp: Ready/Seal
- \* Operating Frequency: 40.68 MHz
- \* Power consumption: 250W, standby 10W
- \* Dimension (WxHxL): 123x243x302mm
- \* Operating temp.: 0-40°C

#### 2- Blood Collection Monitor(Blood Collection, Weighing & Mixer)

##### **Features**

- Perfect cost-efficient solution
- Proven accurate weighing and mixing technology
- Simple weight calibration in digital method

- Large capacity Li-ion battery for portable use
- Emergency on-board battery
- Visual/audible alarms
- Canvas carrying bag

**Refined simplicity meets robustness**

- Just plug-in, switch-on and you're ready to go.
- Understanding user work flow and demands and has intuitive user interface and easy-to-follow set up menus.
- Our reliable weighing and mixing mechanism are protected by solid engineering grade plastic featuring enhanced shock resistance and long-lasting durability. Compact size based on optimized weight distribution makes it perfect fit for anywhere.

**Interchangeable clamping module**

- Clamping module clamps blood bag tubing when collected blood volume reaches user-selected pre-set volume.
- Also clamping module is detachable, so this can be mounted either left or right for user convenience.

**Clear LCD Screen & Target Volume Display**

- Ergonomically located LCD is back lighted and easy to read in bright indoor. LCD screen displays collected blood volume, pre-set volume to collect, total weight of collected blood and blood bags, elapsed time of donation and alarm symbols.
- Target volume display shows pre-set target volume.

**Adjustable operational parameters & various visual/audible alarms**

- Collection target volume, alarm triggering criteria, beep sound on/off and tray rocking speed are user adjustable.
- Alarm lamp flashing is visible from a distance.

**Dual Battery System**

- On-board battery (rechargeable) is for emergency backup. In case of unexpected AC power failure, it guarantees supplying power for 20 more minutes to safely complete ongoing collection. No need to use BL101 battery pack all the time in case of AC powered indoor use.
- For portable or outdoor use, newly designed Li-ion large capacity BL101 battery pack (rechargeable & replaceable) is available.

### **3- Centrifuge Balance.**

**Features**

- Has two independent weight sensors, and displays weight difference.
- How to use:
  - ✓ Operators put two buckets (with blood bags in each bucket) on both plates.
  - ✓ Display shows weight difference and an indication lamp at the lighter side turns on.
  - ✓ Operators just add a few weight-chips (e.g. 1 gram each) into bucket until 'GOOD' lamp turns on. The lamp turns on when weight difference becomes less than allowance.
- Accurate, simple and very easy to use.

**Specification**

- |  |  |
|--|--|
| (1) Range of weight measurement:       | 0 - 2,500 gram                                       |
| (2) Weight difference to be displayed: | 0 - 2,500 gram                                       |
| (3) Weight difference for GOOD lamp:   | 2 gram (may vary upon request)                       |
| (4) Weight display panel:              | 4-digit LED display                                  |
| (5) Indication lamps:                  | GOOD, A, B   |
| (6) Weight sensors:                    | Load cell  |
| (7) Control:                           | POWER, ZERO  |
| (8) Accuracy:                          | ± 2 gram   |
| (9) Power source:                      | AC power adapter (100-120/220-240 VAC, 18VDC out)    |
| (10) Power consumption:                | 5 W  |
| (11) Dimension:                        | W 330 x H 130 x D 180 mm (W 13.0" x H 5.1" x D 7.1") |
| (12) Weight:                           | 3.2 Kg (7.1 lb)                                      |
| (13) Temperature - operation:          | 0 - 40 °C (32 - 104 °F)                              |
| - storage:-                            | 20 - 70 °C (-4 - 158 °F)                             |

### WARRANTY AND MAINTENANCE

Warranty 3 years

2 Preventive maintenance visits annually.

All Breakdown calls to be attended within 24 hrs of registration.

Service contract clauses, including prices

The spare price list of all spares and accessories (including minor) required for maintenance and repairs in future after guarantee/warranty period should be attached;

### DOCUMENTATION

Operating manuals, service manuals, other manuals Should provide 2 sets (hardcopy and soft-copy) of:-

1. User, technical and maintenance manuals to be supplied in english/hindi language along with machinediagrams;
2. List of equipment and procedures required for local calibration and routine maintenance;
3. Service and operation manuals (original and copy) to be provided;
4. Advanced maintenance tasks documentation;
5. Certificate of calibration and inspection
6. Other accompanying documents

List of essential spares and accessories, with their part numbers and cost;

### NOTES

Service Support Contact details (Hierarchy Wise; including a toll free/landline number)

Contact details of manufacturer, supplier and local service agent to be provided;

Any Contract (AMC/CMC/add-hoc) to be declared by the manufacturer;

Recommendations or warnings Any warning signs would be adequately displayed

SECTION -VI

ANNEXURES

(Technical Bid, Price Bid,  
Agreement, Undertaking for CMC )



**CHECK LIST**  
**(To be submitted in Cover A Technical Bid)**

**Note : The documents has to be arranged serially as per the order mentioned in the check list**

Please put  in the respective box

**COVER – A (TECHNICAL BID)                      DOCUMENTS : SUBMITTED OR NOT**

1. List of Item (s) – Annexure II	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
2. Tender document Fee	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
3. Earnest Money Deposit	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
4. Details of Manufacturing Unit / contract person Liaisoning agent / servicing centre (Annexure III)	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
5. Declaration form (Annexure -IV) signed by the Tenderer & affidavit before Notary Public / Executive Magistrate	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
6. Manufacturer’s Authorization Format (Annexure – V) (for distributor/Importer) (Item wise)	Page	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
7. Proof of avg. Annual turnover for preceding 3 financial years (for manufacturer / Importer) / Proof of Annual turnover for preceding 3 financial years (for authorized distributor as well as manufacturer/Importer in case of distributor) (Annexure - VI )	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No.	<input type="checkbox"/>
8. Performance Statement ( <i>Item wise</i> ) during the last three years (Annexure -VII )	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
9. Copies of Purchase order ( <b>Item wise</b> ) in support of the performance statement	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
10. Deviation/No deviation Statement ( <b>Item wise</b> )& details of technical specification (Annexure -VIII A & B )	Page No	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
11. Leaflets/Technical Brochures of the Products offered ( <b>Item wise</b> )	Page No.	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No.	<input type="checkbox"/>

12. Copy of Import license (In case of Importer)

Page		Yes		No	
No.					

13. Copy of Valid ISO Certificate

Page		Yes		No	
No.					

14. Attested Photocopy of Up-to-date  
CE / US FDA/BIS Certificate (*Item wise*)  
(As per technical specification)

Page		Yes		No	
No.					

15. Attested Photocopy of Up-to-date  
IEC Certificate (**Item wise**)  
(As per technical specification)

Page		Yes		No	
No.					

16. Photocopy of PAN

Page		Yes		No	
No.					

17. Photocopy of GST Registration certificate

Page		Yes		No	
No.					

18. Copy of original Tender and schedules, duly  
signed by the Tenderer

Page		Yes		No.	
No.					

Annexure II  
(Refer Clause No. 3.2)

(To be submitted in Cover A -Technical Bid)

LIST OF ITEM(S) QUOTED

Sl.	Name of Item(s)	Name of Manufacturer	Make	Model Name	*Details of offered product at Page No. (s)

Signature of the Tenderer :

Date :

Official Seal:



ANNEXURE - III

(Refer Clause No. 3.5)

(To be submitted in Cover A -Technical Bid)

DETAILS OF THE TENDERER & LOCAL CONTACT PERSON / SERVICE CENTRE

	Corporate Office (The address in which the purchase orders and payment details will be communicated)	Address of Local Contact Person / Branch Office / Zonal Office / Address of Service Centre if any, in Odisha.
Name & Full Address		
Telephone Nos., landline		
Mobile		
Fax		
E - Mail		
Date of Inception	(Copy of Certificate of incorporation of Manufacturer)	
Name of the issuing authority		
Import License (in case of Importer only)		
GST validity	(Furnish photocopy of GST)	
PAN	(Furnish photocopy of GST)	
Details of the Service Centre Facilities		

Signature of the  
Tenderer : with seal

Date : Official Seal

(To be submitted in Cover A - Technical Bid)

**Annexure VII** (Refer Clause no. 3.9)  
PROFORMA FOR PERFORMANCE STATEMENT  
(For the period of last three years)

Name of the Item: \_\_\_\_\_

ITEMWISE (Pl. Furnish separate performance statement itemwise if the bidder quote for more than one item & attach the order copies along with each performance statement)

Tender Reference No. : \_\_\_\_\_  
Name of Tenderer: : \_\_\_\_\_  
Name of Manufacturer : \_\_\_\_\_

Sl.	Order placed by (Address of purchaser) (attach documentary proof)*	Order no. & Date	Item Name	Make & Model	Qty	Value of Contract (Rs.)	Date of Completion		Reasons for delay if any	Have the goods been functioning satisfactorily (attach documentary
							As per contract	Actual		
1										
2										
..										
..										
			Total Qty							

Signature and seal of the Tenderer

The documentary proof will be copies of the purchase order (during the last 3 years) indicating Contract No. and date along with a notarized certification (by the bidder) authenticating the correctness of the information furnished.

\*\* The documentary proof will be certificate from the consignee/end user indicating Contract No. and date along with a notarized certification (by the bidder) authenticating the correctness of the information furnished.

(To be submitted in Cover A-Technical Bid)

Annexure VIIIA  
(Refer Clause No. 3.10)

STATEMENT REGARDING DEVIATIONS FROM TECHNICAL SPECIFICATIONS (IF ANY)

Following are the Technical deviations and variations from the purchaser's Technical Specifications.

Sl. No.	Item Name	Clause of Technical Specification	Statement of Deviations / Variations if any
1			
2			
..			
..			
..			

In case there is no deviation from technical specification, Pl. Mention No Deviation.

Signature of the Bidder

Name :

Date :

Place :

Seal

---

(To be submitted in Cover A -Technical Bid)  
Annexure VIII B

(Refer Clause No. 3.10)

DETAILS OF TECHNICAL SPECIFICATION OF THE PRODUCT (S) OFFERED BY THE BIDDER

Sl. No.	Item Name	Make	Model	Detail Specification of the product(s) offered* (Pl. Describe the detail specification of the product offered) – Para wise compliance to the technical specification asked for.	**Page no. of the Catalogue / Leaflet where Para wise compliance information as per technical specification is available
1					
2					
..					
..					

\* Leaflets/Technical Brochures/ of the product offered must be attached in support of the information provided above.

\*\* It is mandatory to mention the page no(s) in the format as mentioned above.

Signature of the Bidder

Name :

Date :

Place :

Seal

---



## ANNEXURE - IX

(To be submitted in COVER B - PRICE BID)

[Note: Price schedule should be submitted in separate sheets for **each item(s)** quoted and sealed in separate envelopes. Each envelop should be superscribed with the Item Name & all the envelops should be sealed in a outer Cover envelop superscribed as Cover B - Price Bid]

List of Enclosures to be submitted in Price Bid :

- 1) Price schedule format duly filled in and signed by the authorized signatory with company seal
  - 2) Price schedule for each item sealed in separate envelopes superscribed with ItemName
  - 3) Photocopy of up-to-date GST registration certificate.
-

To be submitted in Cover B – Price Bid

ANNEXURE-IX  
(Refer Clause No. 4.1 & 8.16)

**FORMAT - PRICE SCHEDULE**

Whether depot. Inside Odisha, i.e. GST paid to Government of Odisha: Yes/No If Yes, Depot Address:

Name of the Item (s) (Items mentioned in the schedule of requirement)	Make & Model	Unit Price with all accessories which includes customs duty, packing, insurance, forwarding, transportation (door delivery) with 3 (three) years onsite warranty & excludes GST	CMC (excluding GST of Service GST) for three years after expiry of three years warranty period (please mention on yearly basis)	**Cost of Turnkey if any (all accessories for installation & commissioning including all GSTes for turnkey in Rs. (Door delivery & installation))	*Total Cost of the Item (Unit Price with CMC & Turnkey if any) (Exclusive of GST)	GST (if any) on & above the item price mentioned in (3) % of the GST & it's value in Rs.)
		Cost in Rs. (both in words & figures)				
(1)	(2)	(3)	(4)	(5)	6=3+4+5	7
			1 <sup>st</sup> yr after warranty: 2 <sup>nd</sup> yr. after warranty: 3 <sup>rd</sup> yr. after warranty: Total:			

Price of each item (s) quoted should be mentioned separately in separate sheet & should be sealed in separate envelopes

\* GST which will be chargeable on the price (3) shall be mentioned separately in column 7 above.

\*\* The cost of turnkey shall only be quoted if any specific accessories/equipment is required for installation & commissioning. In case of turnkey, the details of accessories/equipment are to be mentioned.

Signature of the Bidder:  
Name :

Date  
:Place :

Seal

1. Rates should be quoted both in figures & words for each item and if there is any discrepancy, the quoted rates in words will be taken for evaluation.
2. The tenderer has to mention the make / brand, specification, warranty of all the items in turnkey.

## ANNEXURES

(Agreement, Warranty and CM Undertaking to be submitted at the time of award of contract)

**AGREEMENT**

THIS AGREEMENT IS MADE AT \_\_\_\_\_ THIS THE DAY OF \_\_\_\_\_ 2018

**BETWEEN**

Name of the Supplier  
with full address

Here in after called the “Supplier(s) \_\_\_\_\_” as 1<sup>st</sup> Party

**AND**

The C.D.M & PHO., \_\_\_\_\_ (*name of the District*)

Represented through the

\_\_\_\_\_ / **THE CONSIGNEE**

Hereinafter called the “PURCHASER” \_\_\_\_\_ as 2<sup>nd</sup> Party.

Relying on the documents and representation of facts connected to the issue of aforesaid parties to undertake the responsibilities of sell and purchase of following item(s) etc. with the terms & conditions hereinafter laid down.

And whereas the 2<sup>nd</sup> party “Purchaser(s)” is willing to purchase

**Name of the Item:**

Specifications: As per specifications laid down in the Tender terms & conditions

The Supplier(s) has agreed to sell the item(s) completed in all respects according to the Tender requirements and their / his offer dtd. \_\_\_\_\_ and the Supplier(s) has also agreed to install to make them operative at the destination mentioned in the Tender document with the following descriptions and their cost mentioned against each.

<u>Description of goods</u>	<u>Qty</u>	<u>Price</u>	<u>Total</u>
-----------------------------	------------	--------------	--------------

The price / cost of the item also include the followings in addition to above.

1. Insurance
  2. Freight
  3. Transportation
  4. Customs duty / Excise duty
  5. Charges for documents, instructions manual, tools
  6. F.O.R. at the destinations mentioned in the consignee list
  7. Maintenance of the system includes all accessories supplied and their spare parts required during comprehensive warranty period of two year at free of cost from the date of successful installation and satisfactory functioning of the system at the site.
- 
-

8. Installation and commissioning of the system by the Supplier's engineer at site.
9. Any other charges including loading & unloading, packing & forwarding etc. will be paid by the Supplier(s) till the completion of the installation and turnkey job if any.

## **TERMS AND CONDITIONS:-**

**PRICE** :Only the price quoted by the Supplier(s) in his / their financial proposal will be the price for payment and no other price escalation will be allowed at any circumstances.

## **SUPPLY**

The supply should be completed within 30 days from the date of issue of purchase order unless otherwise specified. If no supply is received even after 30 days or 58 days with liquidated damage from the date of issue of the purchase orders , such orders will stand cancelled automatically without further notice. Penalties shall also thereafter be applied to the tenderer as specified under Penalty. The approved firm shall also suffer forfeiture of the EMD and Performance Security Deposit.

## **LIQUIDATED DAMAGE :**

The C.D.M & P.H.O. of the concerned district may allow extension for a maximum period of 4 (four) weeks (28 days), after the stipulated date of supply (i.e. 30 days) with a penalty of 0.5% which will be deducted from the purchase order value as "Liquidated Damage", for each week (7 days) of delay upto a maximum 2% on the value of the goods.

If the supplier fails to complete the supply within the extended period, i.e. 30 days after being allowed by the purchaser, no further purchase order will be placed to the firm for the said item including forfeiture of the Performance security and the concerned firm will be blacklisted for two (2) years from the date of issue of letter for the said item.

## **TERMS FOR PAYMENT :-**

**A.** The payment(s) shall be made by purchaser in Indian currencies. No advance payments towards cost of Instruments and Items etc. will be made to the tenderer. No payment will be made to the supplier if he has not deposited the unconditional performance security in shape of Bank draft amounting to 10% of the purchase order value which will be deposited with the O/o of the concerned CDMO of the district.

90% of the cost of the item (excluding CMC Cost)+100% turnkey +100% tax shall be released to the supplier on receipt of stock entry certificate and installation certificate (that it is working) from the consignee. The remaining ten percent (10%) will be released after satisfactory working certificate received from the consignee after 6 weeks of installation subject to submission of performance security (10% of P.O. Value). For this purpose the supplier will submit two bills, one 90% of the cost of the item+100% turnkey +100% tax and the other for the remaining ten percent(10%) of the cost of the item.

**B.** Before release of payment the supplier has to submit the signed agreement, warranty documents of item and turnkey job to the consignee. The undertaking as per Annexure – XI & XII will also be submitted to the consignee with photocopies to the purchaser.

### **TURNKEY JOB:**

**The room/space will be provided by the purchaser fittings inside the room for installation & commissioning of the item and accessories will be provided by the supplier without any extra cost (This cost is to be included in the cost of turnkey).**

### **UP-TIME BALANCE :**

The Supplier (s) shall provide guarantee 95% uptime i.e. 41610 (95% of 43800 Hours) during comprehensive warranty period. The up time guarantee will be 95% as calculated here under i.e. 8322 hours per annum.

1 year – 365 days (24 working hours per day)

Total working time per annum – 365 days x 24 hrs = 8760 hrs.

Up time guarantee - 0.95 x 8760 hrs. = 8322 hrs. per annum.

For 2 years warranty = 8322 x2 = 16644Hours

Any uptime less that specified above will be compensated by the Supplier(s). The consignee shall maintain a log-book in the format provided by the Supplier(s) which will indicate usage of the item every day and for calculation of up-time.

### **DOWNTIME PENALTY CLAUSE:**

During the Guarantee / warranty period, desired uptime will be 95% of 365 days (24 hour) if downtime exceeds 5%, penalty in the form of extended warranty, double the number of days for which the item goes out of service will be applied. The vendor must undertake to supply all spares for optimal upkeep of the item for **TWO YEARS** from the date of installation at the site.

In no case item should remain in non-working condition for more than 7 working days.

The manufacturers or their agents are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

### **INSTALLATION AND DEMONSTRATION :**

The installation and demonstration of the item shall be done by the Supplier(s) at free of cost at the installation site of the respective institutions.

### **TRAINING :**

Supplier(s) shall impart adequate training to doctor and technicians at the site / his / their factory / workshop inside / outside India as the case may be at the Supplier(s) cost.

## **INCIDENTAL SERVICES :**

The Supplier(s) shall abide by the terms and conditions under incidental services & the installation of Instrument / Item at the destination point (Door Delivery) of consignee and demonstrate the item in working condition to the receiving authority.

Furnishing of tools required for assembly and / or maintenance of the supplied Instruments / Items.

Furnishing of detailed operations and maintenance manual literatures for each appropriate unit of supplied Goods.

Performance or supervision or maintenance and / or repair of the supplied Goods, for a period of two (2) years i.e. the warranty period, provided that this service shall not relieve the Supplier of any warranty obligations under this contract.

The successful supplier shall replace any part or whole system as may be necessary in the event of damage during transit or found damaged on arrival or during installation of the system or if found not in conformity to the specifications at his / their own cost.

The tenderer should furnish an undertaking to the effect that he / they should take responsibility after sales service of the items / instruments to be supplied by him / them and to provide spare parts for up keeping the Items / Instruments for a minimum period of 5 years from the date of installation.

The price of the instruments / items is inclusive of warranty for a period of 2 (two) years commencing from the date of installation.

## **SPARE PARTS :**

The supplier will provide all the spare parts, repairing & maintenance by its trained personnel after the warranty period (3 years).

## **COMPREHENSIVE WARRANTY :**

This warranty shall remain valid for three (3) years from the date of installation & commissioning of the item / item & must be submitted at the time of installation to the consignee with a photocopy to the purchaser.

The warranty will cover all the parts of the item or item and any replacement or repair required within the warranty period will be provided by the supplier free of cost at the destination point (Installation point). The supplier will take back the replaced parts / goods at the time of their replacement. No claim whatsoever shall be on the purchaser for the replaced parts / goods thereafter. No travelling allowances or transportation cost will be paid by the purchaser during warranty period.

The Supplier warrants that the Goods supplied under this contract are new, unused, of the most recent or current models and they incorporate all recent improvements in design and materials (even if the advanced facilities are not mentioned in our product specification). The Supplier further warrants that all Goods supplied under this contract shall have no defect arising from design, materials or workmanship (except when the design and / or material is required by the Purchaser's Specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the place of final destination.

The Purchaser / consignee shall promptly notify the Supplier in writing / Fax / Telephone of any claims arising under this warranty.

Upon receipt of such notice, the Supplier shall with all responsible speed will repair or replace the defective goods or parts thereof without cost to the purchaser to maintain its UP TIME offered in the beginning of purchase otherwise penal provisions shall apply if the supplier fails to keep up its UP TIME.

If the Supplier, having been notified, fails to remedy the defect(s) within 10 days, the Purchaser may proceed to take such remedial action as may be necessary, like forfeiture of EMD or recovery from security deposit the amount of loss (which will be decided by C.D.M & P.H.O) incurred by the purchaser.

### **GOVERNING LANGUAGE :**

The contract shall be written in English language. English language version of the contract shall govern its interpretation. All correspondences and other documents pertaining to the contract which are exchanged by the parties shall be written in English.

### **DELIVERY OF DOCUMENT :**

Four (4) copies of the Supplier invoice / bills showing purchase order number, good's description, quantity, unit price, total amount with stock entry certificate by the consignee.

Photocopy of the Insurance Certificate if any (The Original Certificate is to be given to the Consignee).

Attested Photocopy of Manufacturer's / Supplier's warranty certificate. (The original warranty certificate is to be submitted to the consignee at installation point).

### **INSURANCE :**

For delivery of goods at site, the insurance shall be obtained by the Supplier(s) in an amount equal to 110% of the value of goods from "Warehouse" (final destination) on "All Risks" basis including natural calamities.

### **PACKAGING :**

The supplier shall provide such packaging of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packaging shall be sufficient to withstand without limitation rough handling during transit and exposure to extreme temperature, salt and precipitation during transit and upon storage. All primary packaging containers which come in contact with the item should strictly protect the quality and integrity of the Instruments & Items. Packing case size and weights should be taken into consideration, in case of remoteness of final destination and the absence of heavy handling facilities at all points in transit.

The packaging marking shall show the description of quantity of contents, the name of the consignee and address, the gross weight of the packages, the name of the supplier with a distinctive number of mark sufficient for purposes of identification. Each package shall contain:



- i. a packaging note quoting the name of the purchaser
- ii. the number and date of order
- iii. nomenclature of the goods
- iv. schedule of parts for each complete item giving part number with reference to assembly.
- v. Name & address of the consignee
- vi. Name & address of the supplier.

**TERMS OF CONTRACT :**

The C.D.M & P.H.O.(Districts) as the case may be will be at liberty to terminate the contract either wholly or in part without assigning any reason. The tenderers will not entitled to any compensation whatsoever in such terminations.

**PENALTIES :**

If the successful tenderer fails to execute the agreement and / or deposit the required security within the time specified or withdraws his tender after acceptance of his tender owing to any other reasons, he is unable to undertake the contract, his contract will be cancelled and the Earnest Money Deposit deposited by him along with his tender shall stand forfeited and he will also be liable for all damages sustained by the C.D.M & P.H.O. by reasons of such breach, such as failure to supply / delayed supply including the liability to pay any difference between the prices accepted by him and those ultimately paid for the procurement of the articles concerned. Such damages shall be assessed by the C.D.M & P.H.O. whose decision is final & binding in the matter.

If any articles or things supplied by the tenderer have been partially or wholly used or consumed after supply and are subsequently found to be in bad order, unsound, inferior in quality or description or are otherwise faulty or unfit for consumption / use & rusted then the contract price or prices of such articles on full will be recovered from the tenderer, if payment had already been made to him or the tenderer will not be entitled to any payment for that item & no further order will be given to him. For infringement of the stipulations of the contract or for other justifiable reasons, the contract may be terminated by the C.D.M & P.H.O./ Directors and the tenderer shall be liable for all losses sustained by the C.D.M & P.H.O./ Directors in consequence of the termination which may be recovered from the Security Deposit made by the tenderer or other money due or become due to him.

Supply of sub-standard items or non - performance of tender terms & conditions will disqualify a firm to participate in the tender for the next five years.

**ARBITRATIONS :**

In the event of any dispute out of the contract, such dispute should be subject to the Jurisdiction of the High Court,Odisha.

**CHANGE OF TERMS AND CONDITIONS :**

Any amendment to the terms & conditions and clauses of the agreement if required must be done in writing duly signed by the two parties.

IN WITNESS WHERE OF the parties herein to have set and subscribed their respective hands the day and year first herein above written.

Executed by Purchaser (s) / Consignee

Executed by Supplier(s)

In presence of (Witness)

In presence of (Witness)

(Refer Clause No. 11.1 to 11.6, 13.1)

WARRANTY / GUARANTEE / CMC UNDERTAKING  
(to be submitted on Rs.50/- stamp paper)

Tender ref.No. \_\_\_\_\_

Name of the

equipment: Date of

Installation: Name of

the Consignee: Name of

the purchaser:

I / we / M/s \_\_\_\_\_

\_\_\_\_\_ hereby declare that

- i. I/ we do Accept/ Agree for the warranty / guarantee (3 years Warranty followed by 3 years CMC (Spare + Labour) as per this tender clause No. 11.1 to 11.6.
- ii. I / we will not charge / quote any extra price on account of the above said warranty / guarantee.
- iii. I / we do accept / agree to provide uptime guarantee 95% as per this tender clause No. 13.1.
- iv. The 3 year comprehensive warranty is valid from dt. \_\_\_\_\_ to dt. \_\_\_\_.
- v. The 3 year CMC is valid from dt. \_\_\_\_ to dt. \_\_\_\_\_.

Date:

Place:

Signature of the competent authority

on behalf of the company / firm.

Seal of the firm.

**N.B:** 1. To be attested by Notary Public

2. Only to be submitted by the approved supplier / tenderer to the consignee and a copy to the purchaser before release of payment.

**ANNEXURE – XII**

(Refer Clause No. 11.1 to 11.6 & 13.1)

**UNDERTAKING**

**(to be submitted on Rs.50/- stamp paper)**

Tender ref. No. \_\_\_\_\_

Name of the item:

Date of Installation:

Name of the Consignee:

Name of the purchaser:

Sir,

I / we \_\_\_\_\_ hereby

declare that

1. I / we am / are the manufacturers / authorized agents / distributors of \_\_\_\_\_  
\_\_\_\_\_.
2. I / we do accept / agree for the all clauses including the warranty 2 years and payment terms and conditions of this tender.
3. I / we do hereby confirm that the prices / rates quoted are fixed and are at par with the prices quoted by me / us to any other Govt. of India / Govt. of Odisha Hospitals / Medical Institutions. I / we also offer to supply the stores at the prices and rates not exceeding those mentioned in the price bid.
4. I / we agree to abide by my / our offer for a period of 365 days from the date of approval of the tender.
5. I / we have necessary infrastructure for the maintenance of the item and will provide all the accessories / spares as and when required.
6. I / we also declare that in case of change of Indian Agent or for any other change, merger, dissolution solvency etc. in the organization of our foreign principles, we would take care of the Guarantee / warranty / maintenance of the item and have provided written confirmation for the same.

7. I / we shall provide assistance to the consignee in clearance and delivery of store at consignee's stores / premises.
8. The demurrage / storage charges, if any, payable to the customs department, due to non-receipt of required documents in time by the hospital / delay due to incorrect entries, mistakes to the documents etc. shall be borne by me / us.
9. I / we have carefully read and understood all the terms and conditions of the tender and shall abide by them.
10. I / we undertake to get the item's repaired within 48 hours of receiving of the complaint from the indenting hospital / consignee failing which a penalty @ 1% of the cost may be recovered from the performance security before releasing the same to us after 2 years warranty period.

Signature of the witness  
Name & address

Signature of the Tenderer  
Name & address

Dated

Seal of the firm.

**N.B:** 1. To be attested by Notary Public

2. Only to be submitted by the approved supplier / tenderer to the consignee and a copy to the purchaser before release of payment.